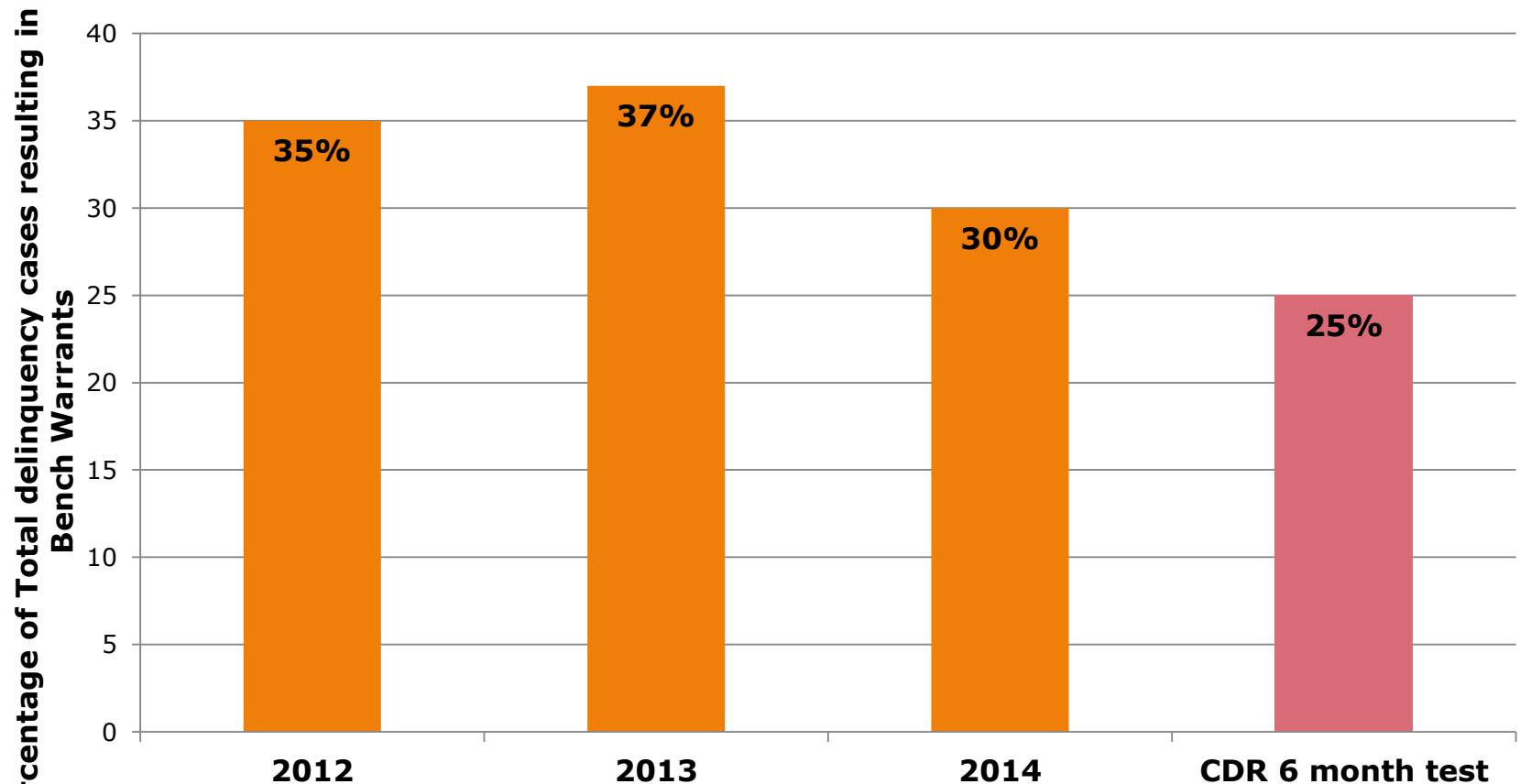


Using Court Date Reminder: Review on first six months of use

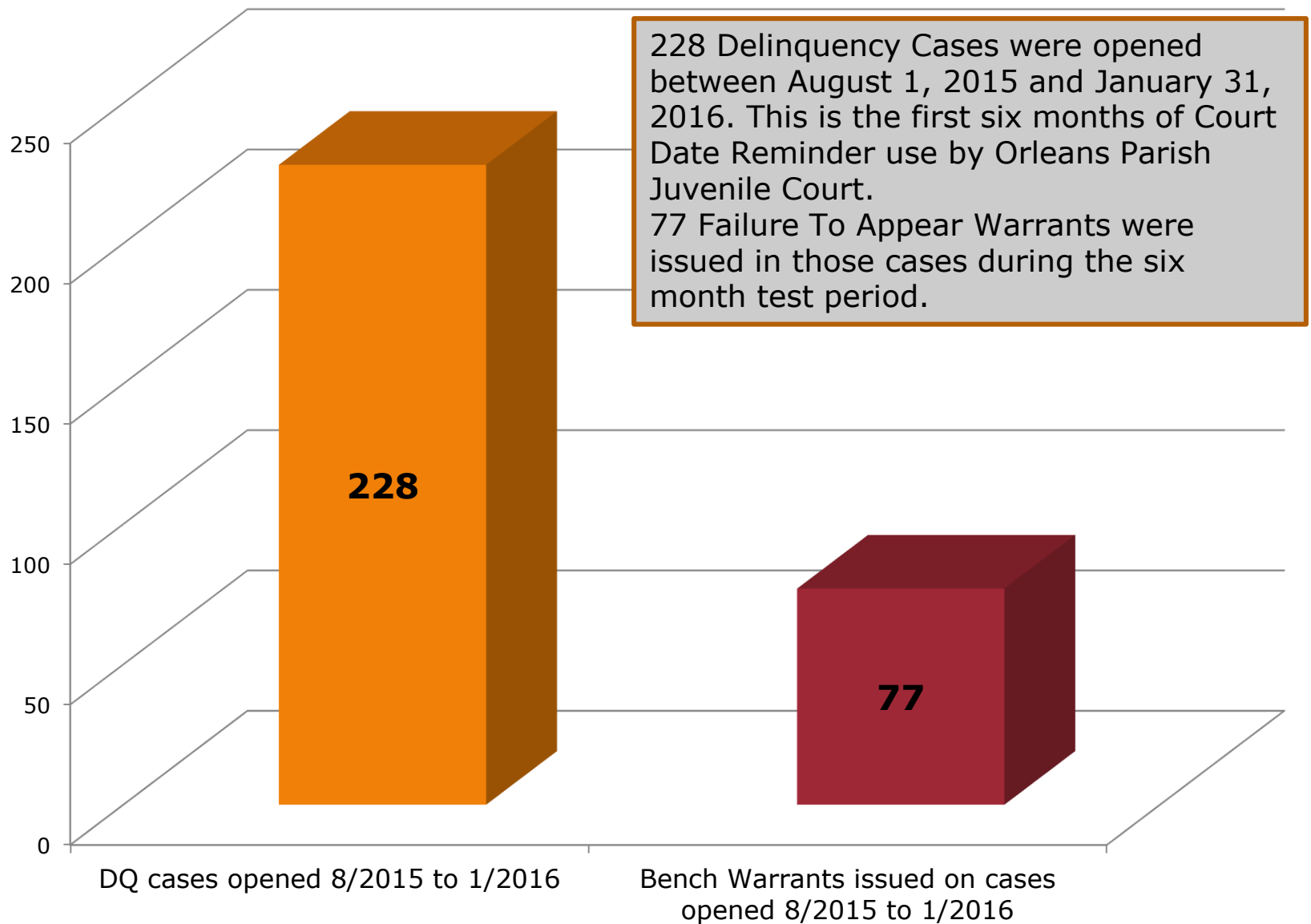
Lowering the number of Bench Warrants issued
for Failure To Appear in Orleans Parish Juvenile Court

Dropping the percentage of Failure to Appear (FTA) incidents for Delinquency Cases in Orleans Parish Juvenile Court with Court Date Reminder.



Comparison of the percentage of Bench Warrants Issued for Failure to Appear on delinquency cases opened during the first six months of Orleans Parish Juvenile Court use of AnyTrax Court Date Reminder.

The automated calling system generates reminder calls 3 days before proceeding and on day of proceeding.



Court Date Reminder Statistics for first six months of implementation: August 1, 2015 to January 31, 2016

3 Day Court Notify Calls made=1581

Day of Court Notify Calls Made= 904

Message Delivery= 520

Call Type	Total Calls	Answ Machine	%	Refused	%	Busy	%	No Answ	%	Non Working#	%
3 Day Notify	1581	457	29%	91	6%	320	20%	560	35%	141	9%
Day of Court	904	264	29%	81	9%	152	17%	229	25%	33	4%

The Court Date Reminder system is most effective is when multiple telephone contacts are entered to receive the reminder. The parent or youth then have a network of family, friends, neighbors to assist in successful appearance at the court appearance.

Lower percentage of nonworking numbers on Day of Court: OPJC staff found alternative working numbers for contact if the phone was a non-working number 3-days before the scheduled court appearance.

To date no known complaints or problems have been registered with the court about the phone calls.